

Hertfordshire continues to be one of the safest counties in England and Wales, but, when crimes are committed the victims still suffer, and now just hearing about crime can make others feel scared.

The countywide Hertfordshire Home Safety and Security service (HHSS) helps combat this by providing a range of free and low cost services.

What services make up HHSS?

1 The home security service

This includes the fitting of security measures like locks, door chains, spy-holes and smoke alarms. Expert advice is also given on how to stay safe and secure in your home.

The service, including labour and materials, is free of charge if the person is an actual or potential home burglary victim in one or more of the following categories:

- Those aged 60 or over
- Single parents
- Vulnerable or housebound

Labour is still provided free to all other users, but a donation is requested or charge made to cover the cost of materials.

2 Fire safety checks

These are done on behalf of Hertfordshire Fire and Rescue Service. They include installing smoke alarms where none are fitted, or checking those already in place. If required, further fire safety support is offered from Hertfordshire Fire and Rescue Service; by calling free on **0800 587 3347**.

Fire safety checks can be requested by anyone and are free of charge.

3 The handyman service

Skilled technicians carry out all kinds of jobs around the home that improve safety or make it easier for people to look after themselves in their homes.

A modest cost is charged for all handyman work, and can be requested by:

- Those aged 60 or over
- People registered as disabled (any age)

How to contact us:

All HHSS services are run across the county, by three different service providers; depending on where the work is done. Please contact the relevant operator for yourself, your family or your friends. It may be the call that brings security and peace of mind to yourself or somebody you care for.

Dacorum, Three Rivers, Watford
WHAC (West Herts Against Crime)
Lemarie Centre, 524 St Albans Road
Watford, Herts, WD24 7WF
Tel: **01923 801138**

Hertsmere, St Albans, Welwyn, Hatfield, Stevenage and North Herts
SAFE, 126 Great North Road
Hatfield, Herts, AL9 5JZ
Tel: **01707 255711**

Broxbourne, East Herts
Papworth Trust Home Solutions,
Office Number One, Unit 2, Woodside,
Bishop's Stortford, Herts, CM23 5RG
Tel: **01279 755905**

